



Travel assistance services are provided by UHC Global, formerly FrontierMEDEX, Inc., in Towson, MD. Coverage is subject to actual policy language.

UHC Global is an independent company and not a member of LifeMap Assurance Company®. Each organization is solely responsible for its own obligations.

Travel assistance services are subject to specific terms, conditions and limitations. Please contact your employer for a full program description.

For Global Assistance services, call 1 (800) 527-0218 or (410) 453-6330.

Your Global Assistance ID is 333191.

**Global Assistance Emergency Response Center:**  
United States, Baltimore, MD +1-410-453-6330 (COLLECT)

**TOLL FREE ACCESS** - The numbers below must be dialed from within the country  
If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center COLLECT

<b>Australia</b>	1 800 127 907	<b>Mexico</b>	001 800 101 0061
<b>Brazil</b>	0800 891 2734	<b>Philippines</b>	1 800 1 111 0503
<b>China (northern)</b>	108888*800 527 0218	<b>Singapore</b>	800 1100 452
<b>China (southern)</b>	10811*800 527 0218	<b>South Africa</b>	0800 9 92379
<b>Dominican Republic</b>	1 888 567 0977	<b>Spain</b>	900 98 4467
<b>France</b>	0800 90 8505	<b>Switzerland</b>	0800 55 6029
<b>Germany</b>	0800 1 811401	<b>Thailand</b>	001 800 11 471 0661
<b>Hong Kong</b>	800 96 4421	<b>U.K.</b>	0800 252 074
<b>Israel</b>	1 809 41 0172	<b>U.S. &amp; Canada</b>	1 800 527 0218
<b>Italy</b>	800 877 204		
<b>Japan</b>	00531 11 4065	<b>Or Call Collect</b>	<b>+1 410 453 6330</b>

\* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.  
For a complete list, go to the UHC Global website or your company's Member Center (if eligible).



● [LifeMapCo.com](http://LifeMapCo.com)

## GLOBAL ASSISTANCE PROGRAM\*

- Gives you peace of mind, no matter where you are.

So cruise the Caribbean with your family. Take that honeymoon in Italy. Or fly to Denmark for work. No matter your whereabouts, we've got you covered.



\*Formerly FrontierMEDEX Plus

LM-89934-16/7-rep09734 | © 2016 LifeMap



## Global Assistance

Travel is exciting, but there are so many details to consider when planning a trip. That's why your LifeMap Life Insurance includes the Global Assistance program—so you'll never have to worry about how to be safe, keep well and stay informed when traveling 100 or more miles away from home. Think of it as your worldwide team of personal concierges.

### HOW IT WORKS

LifeMap has partnered with Global Assistance, formerly FrontierMEDEX, Inc., to offer you and your loved ones the best in travel aid. Your no-cost Global Assistance program includes help with travel, medical and safety-related services.

1

#### Just pick up the phone

When traveling 100+ miles away from home—or outside the country—your Global Assistance team is simply a call away.

2

#### Help 24/7

Whether traveling for business or pleasure, Global Assistance has the professional staff and resources to provide you with around-the-clock support.

3

#### One for all (and all for one)

Immediate family members are covered when they travel, too. That means they can also receive emergency medical, travel and personal security assistance 24 hours a day—anywhere in the world.

### WHAT TO EXPECT

As a worldwide leader in travel assistance, you'll get no less than the best from Global Assistance—no matter what you need.

#### Pre-trip help

Be it help with an embassy, your passport, currency exchange or even the weather, you'll have someone to turn to 24/7.

#### Travel assistance

Need a translator or a legal referral while abroad? Whatever it is, your Global Assistance team will get it done.

#### Worldwide intelligence

Feel safe with up-to-date travel and health information, plus real-time security info.

#### Medical Services

Call for doc referrals, replacement medications, medical record transfers or help getting health updates to your family and employer.

#### Repatriation

Should you need to come home for medical or security reasons, Global Assistance will bring you back safely.

*Detach the card below and keep it with you when traveling.*

## Global Assistance

Global Assistance ID: 333191

Client: LifeMap 

**Notice to Physicians/Hospitals:** Call UHC Global immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, email for assistance: [operations@uhcglobal.com](mailto:operations@uhcglobal.com) | [www.uhcglobal.com](http://www.uhcglobal.com)